

# Food and Beverage Distributor Boosts Efficiency with Adaptigent

## **BUSINESS CHALLENGE**

A leading US distributor of food and beverage products, faced the challenge of providing real-time access to their ordering systems for both suppliers and customers. This need for immediate connectivity was essential for streamlining operations and ensuring timely deliveries, but integrating these capabilities with their existing SAP system presented a significant technical hurdle, particularly given the necessity to maintain their current mainframe applications without disrupting ongoing operations.

The urgency for real-time data and seamless integration was driven by the competitive nature of the industry. To stay ahead and meet the high expectations of their customers and suppliers, the client needed a robust solution that could bridge their legacy systems with modern requirements swiftly and efficiently, ensuring minimal impact on their existing infrastructure.

### O V E R V I E W

#### CLIENT

Leading US distributor of food and beverage products

#### CHALLENGE

Developing real-time access to ordering and inventory systems

#### SOLUTION

Adaptigent's Adaptive Integration Fabric

# SOLUTION

The client turned to Adaptigent's <u>Adaptive Integration Fabric</u> to overcome their integration challenges. This innovative solution enabled them to rapidly build sophisticated APIs, providing real-time access to inventory, shipping, ordering, and distribution systems. By leveraging these APIs, they seamlessly connected their mainframe applications with their SAP system, ensuring up-to-date and accessible data.

The Adaptive Integration Fabric offered bi-directional integration, allowing data to flow between the mainframe and SAP systems in real time, eliminating data silos and boosting operational efficiency.

Its adaptability meant that the client could tailor the solution to their needs without major changes to their existing infrastructure. The implementation was highly efficient, as the team accomplished these integrations without writing a single line of code, reducing time, cost, and the risk of errors.

# RESULTS

The integration of Adaptigent's Adaptive Integration Fabric resulted in true real-time connectivity for the client's customers and suppliers. This seamless integration enhanced customer satisfaction by providing immediate access to critical ordering and inventory information, thus improving the overall customer experience. Suppliers, too, benefited from the real-time data, allowing them to better manage their deliveries and inventory.

### OUR SOLUTION:

- Increased customer satisfaction due to real-time access to ordering and inventory systems.
- Enhanced process efficiency with seamless integration between mainframe and SAP systems.
- Achieved sophisticated API integrations without writing any code, reducing implementation time and costs.

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